

# Limited Lifetime Warranty

Duncan Custom Gutter & Copper Craft, Inc. (Company) warrants to the original Purchaser (Customer) that the installation gutters and downspouts (Products) will be free from defects in materials and workmanship for the lifetime of the Purchaser, provided that the Products are installed and maintained in accordance with the Company's instructions.

If a defect arises during the lifetime of the Purchaser, the Company will, at its option, repair or replace the defective Product. This warranty does not cover damage caused by improper maintenance, normal wear and tear, normal deterioration over time, or acts of nature.

Warranty shall be voided if Purchaser or any other person/s or company performs work on or to the system without in writing authorization from the Company.

If a defect is of material only, the Purchaser will be covered by the Manufacturer Warranty, subject to Manufacturer Warranty terms and conditions.

To make a claim under this warranty, the Purchaser must notify the Company in writing within 30 days of discovering the defect. The Company will require proof of purchase (Warranty Number and Customer Name) and there must be an inspection of the defective Product by the Company.

This warranty is non-transferable and applies only to the original Purchaser. This warranty is the sole and exclusive warranty provided by the Company and supersedes all other warranties, whether written or oral, express or implied, for a particular purpose.

In no event shall the Company be liable for any incidental, special, or consequential damages arising from the use or inability to use the Products, whether based on warranty, contract, tort, or any other legal theory.

This warranty gives the Purchaser specific legal rights, and the Purchaser may also have other rights which vary from state to state. See State Laws for specific legal rights.

Duncan Custom Gutter & Copper Craft, Inc.  
(850) 455-7246

**Warranty Number** \_\_\_\_\_

**Customer Name** \_\_\_\_\_